

# 24<sup>th</sup>



EUROPEAN ASSOCIATION  
OF HOSPITAL MANAGERS

## INTERNATIONAL HEALTH SERVICES MANAGEMENT HYBRID CONFERENCE

IN COOPERATION WITH THE EUROPEAN ASSOCIATION OF HOSPITAL MANAGERS (EAHM)

# Anticipating the Next Crisis in Healthcare



Athens  
Greece

13-15  
October  
2022

Hellenic Pasteur Institute Conference Hall



# PROGRAM

Day 2\*: Friday, 14<sup>th</sup> October 2022

**Opening - Greetings**

**09:45** **Dr. Athanasios Plevris**  
Health Minister (Greece)



Session **1**

**National & European Union Preparedness**

CHAIRS: **Dr. Panos Minogiannis**, *General Manager, Onassis Cardiac Surgery Center (Greece)*  
**Foteini Theiakou**, *PhD(c), MSc, CEO, "Elpis" Athens General Hospital (Greece)*

**SPEAKERS**

**10:00** **Dr. Philipp Wolfgang**  
*Deputy Head of Health Emergency Preparedness and Response Authority (HERA), European Commission*



**European Union Preparedness**

**10:20** **Dr. Theoklis Zaoutis**  
*President, Greek National Organization for Public Health / Professor, National and Kapodistrian University of Athens (Greece) / Emeritus Professor, Perelman School of Medicine, University of Pennsylvania, Division of Infectious Diseases, The Children's Hospital of Philadelphia (USA)*



**Future Health Threats and Public Health Financing**

**10:40** **Dr. George N. Pavlakis**  
*Chief, Human Retrovirus Section, Vaccine Branch, Center for Cancer Research, National Cancer Institute (USA)*



**Escalating Health-related Crises and National Preparedness**

**11:00** **Charilaos Apostolidis,<sup>1</sup> Dimitrios Patsios<sup>2</sup>**  
<sup>1</sup> *MSc, Director of Technical Department, Larissa General Hospital (Greece)*  
<sup>2</sup> *MSc, Department of Public Health, Thessaly Region (Greece)*

**Is There Anything we Have Learned from the Pandemic?  
Embracing Digital Change to Drive Sustainable Health System**

**11:20** **Question and Answers**

## Acquiring Sufficient and Specialized Staffing in Healthcare Facilities

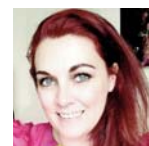
CHAIRS: **Dr. Petros Galanis**, *Assis. Professor, National and Kapodistrian University of Athens (Greece)*  
**Kostas Stergiopoulos**, *COO, Metropolitan Hospital, Hellenic Healthcare Group*

### SPEAKERS

11:30

**Dr. Eszter Kovács**

*Assoc. Professor, Semmelweis University, Health Services Management Training Centre, Budapest (Hungary) / WHO Collaborating Centre on Human Resources for Health Development*



### Acquiring Sufficient and Specialized Staffing in Healthcare Facilities

11:50

**Michael Seraskeris**

*MSc, Health Economics / Managing Director of Etoloakarnania Group of Public Hospitals and Rehabilitation Institutions (Greece)*



### The Shortage of Health Professionals Worldwide - A Modern Human Resources Management Challenge

12:10

**Kleanthis Konstantinidis,<sup>1</sup> Dr. Ioannis Apostolakis<sup>2</sup>**

<sup>1</sup> *MSc, Healthcare Administration / Radiographer, KAT General Hospital, Athens (Greece)*

<sup>2</sup> *Medical Informatics, School of Medicine, National and Kapodistrian University of Athens (Greece)*

### Training Health Care Professionals for the Next Crisis: Experiences and Challenges from the COVID-19 Pandemic

12:30

**Charikleia Charizani,<sup>1,5</sup> Athanasia Hatzigeorgiou,<sup>2,5</sup> Eleni Protopapa,<sup>3,5</sup> Tatiana Kovacevic<sup>4,5</sup>**

<sup>1</sup> *Administrative Director*

<sup>2</sup> *HR Deputy Supervisor*

<sup>3</sup> *HR Supervisor*

<sup>4</sup> *HR Advisor*

<sup>5</sup> *Papageorgiou General Hospital, Thessaloniki (Greece)*

### The Covid-19 Pandemic as an Opportunity for Hospitals' HR Departments

12:50

**Question and Answers**

Day 2\*: Friday, 14<sup>th</sup> October 2022

Session 3

## PHC: Strengthening the Front Line

CHAIRS: **Evangelos Fragkoulis**, *MSc, Family Medicine Specialist (Greece) / Council Member of European Primary Care Cardiovascular Society*

**Dr. Efi Simou**, *Assoc. Professor, University of West Attica (Greece)*

### SPEAKERS

13:00

**Dr. Melitta Jakab**

*Head of WHO European Centre for Primary Health Care*



### PHC: Strengthening the Front Line

13:20

**Dr. Christos Lionis**

*Professor, General Practice and Primary Health Care, School of Medicine, University of Crete (Greece) / EC Expert Panel on Effective Ways of Investing in Health, EMA SAG Vaccines / WONCA Working Party on Mental Health (Chair)*



### Strengthening Primary Health Care to Meet the Current and Future Crises

13:40

**Maria Gamvrouli<sup>1,3</sup> Christos Triantafyllou<sup>2,3</sup>**

<sup>1</sup> *PhD(c), RN, MSICP, PgDip (ED), MSHCM*

<sup>2</sup> *PhD(c), RN, MSCE*

<sup>3</sup> *Department of Nursing, National and Kapodistrian University of Athens (Greece)*

### Primary Care Systems Responses during COVID-19 Pandemic Worldwide: A Systematic Review

14:00

**Zoi Tsarnava<sup>1</sup> Maria Tsantidou<sup>2</sup>**

**Dr. Theocharis Konstantinidis<sup>3</sup> Dr. Aristomenis Syngelakis<sup>4</sup>**

<sup>1</sup> *MSc(c), Hellenic Open University / Pharmacist, National Rehabilitation Center (EKA), Athens (Greece)*

<sup>2</sup> *MSc, Doctor of Public Health, Ministry of Health (Greece)*

<sup>3</sup> *Ass. Professor, Hellenic Mediterranean University*

<sup>4</sup> *President-Elect, Council of European Chief Dental Officers / Chief Dental Officer, Hellenic Republic*

### Universal Oral Health Coverage: The WHO Resolution as a Call to Greek Health System's Reform

14:20

**Question and Answers**

14:30

**Light Lunch**

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## Big Data, AI, IT: How They Work Together?

CHAIRS: **Dr. Georgios Feretzakis**, *Head of the Quality Control, Research and Continuing Education, Sismanogleio General Hospital / Adjunct Lecturer, Hellenic Open University*  
**Dr. Dimitris Kalles**, *Professor, Artificial Intelligence Applications, Hellenic Open University*

### SPEAKERS

15:00

**Dr. Pierre-Michael Meier**

*President, CEO, Eco System ENTSCHEIDERFABRIK / Chief Representative, Hospital Community Hosp.Do.IT / CEO, Academy of Health Information Management Executives (AHIME) / EAHM's IT Working Group*



**Big Data, AI, It: How They Work Together?**

15:20

**Dr. Ioannis Kotsiopoulos**

*General Secretary, Ministry of Health (Greece)*



**The Digital Transformation of Healthcare: A Pan-European Challenge**

15:40

**Dr. Alexander Berler**

*IHE Catalyst AISBL, Strategic Business Development Director*



**Standardisation of Health Information Exchange as an Enabler to the Digital Transformation of Health Care**

16:00

**Zoi Rakopoulou**

*MSc, Deputy Manager, Sismanogleio General Hospital, Athens (Greece)*

**Applying AI to Sismanogleio General Hospital Big Data**

16:20

**Maria Adamopoulou,<sup>1</sup> Dr. Konstantinos Koutsogiannis,<sup>2</sup> Ioannis Karvelis,<sup>3</sup> George Glistis,<sup>4</sup> Ioanna Michou<sup>5</sup>**

<sup>1</sup> PhD(c) University of Patra, MSc, MSc, Physical Scientist

<sup>2</sup> Professor, University of Patra, Director of Health Physics and Computational Intelligence Laboratory (Greece)

<sup>3</sup> Administrator, 6th Health Region, Patra (Greece)

<sup>4</sup> Physical Scientist

<sup>5</sup> PhD(c), MSc, MSc, Director, Nursing Directorate, University Hospital of Patra (Greece)

**Machine Learning for Prediction of Hospital Acquired Infection Spread, Recording Antibiotics and Financial Management of Public Sector Healthcare Units**

16:40

**Question and Answers**

## Addressing the Mental Health Crisis

CHAIRS: **Dr. Stelios Stylianidis**, *Professor, Panteion University (Greece) / Founder-Scientific Consultant of the Scientific Association for Regional Development and Mental Health (EPAPSY)*

### SPEAKERS

17:00

**Dominique de Marné**

*Founder & Chief Product Officer, MENTAL HEALTH CROWD GmbH / Mental Health Advocate*

### Addressing the Mental Health Crisis



17:20

**Katerina Nomidou**

*MSc, Lawyer / Member of the Technical Advisory Group (TAG) on the Mental Health Impacts of COVID-19 in the WHO European Region / Vice president, Association of Families/Carers for Mental Health, Alzheimer's Disease and Related Disorders SOFPSI N.SERRON, Serres (Greece)*

### Building Better Mental Health Services for the Future



17:40

**Zoe Rapti**

*Deputy Minister for Mental Health, Health Ministry (Greece)*

### Mental Health in a Post-Pandemic World and the Athens Summit Declaration



18:00

**Georgia Sourlinga,<sup>1</sup> Dr. Maria Katharaki<sup>2</sup>**

<sup>1</sup> *MSc(c), Frederick University, Cyprus / RN*

<sup>2</sup> *Head of Unit B, NSRF Executive Agency, Ministry of Health (Greece)*

### Occupational Stress Experienced by Nurses of a Greek Regional General Hospital: Lessons Learned from COVID-19 Pandemic

18:20

**Maria Gamvrouli,<sup>1,4</sup> Charikleia Dimopoulou,<sup>2</sup> Ioannis Katsagolis<sup>3</sup>**

<sup>1</sup> *PhD(c), RN, MSICP, PgDip (ED), MSHCM*

<sup>2</sup> *MSc, Economist*

<sup>3</sup> *MSc, Economist*

<sup>4</sup> *Department of Nursing, National and Kapodistrian University of Athens (Greece)*

### Healthcare Workers' Mental Health during COVID-19 Pandemic: A Systematic Review

18:40

**Question and Answers**

24 years and  
...counting!

